

# 2018 ANNUAL UPDATE



## SAINT FRANCIS CENTER

*The mission of St. Francis Center is to reveal God's love for humanity by providing a safe place for people who are homeless in Metro Denver to meet their basic needs for day-to-day survival while offering them assistance to transition out of homelessness.*



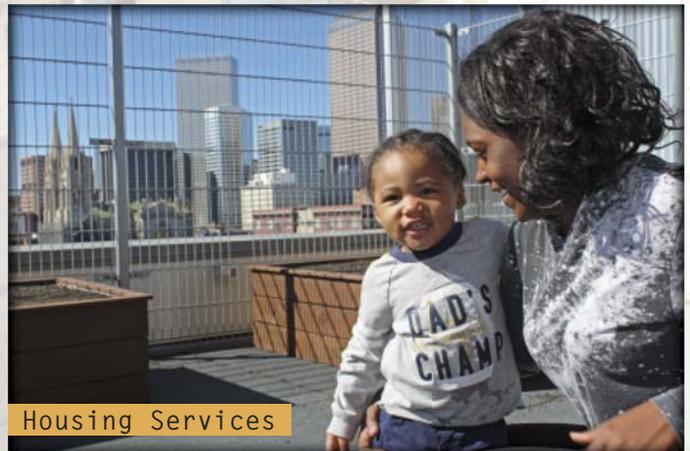
Employment Services



Day Center Services



Outreach Services



Housing Services

# 2017 HIGHLIGHTS



SAINT FRANCIS CENTER



St. Francis Center provides valuable services that fill a niche in the homeless continuum of care. While there are overnight bed shelters and places that provide meals to people who are homeless, St. Francis Center has daytime hours when resources are most available for those seeking opportunities for self-sufficiency. Our four core programs: Employment Services, Day Center Services, the Housing Program and Outreach Services are found below:

## PROGRAMS & SERVICES

### Employment Services

Employment Services at St. Francis Center are designed to end the cycle of poverty and promote economic self-sufficiency by helping participants develop skills, gain work experience, and connect with full-time employment.



328 full-time jobs

Participants in the Employment Services program come from St. Francis Center's day center program, drug and alcohol programs, parole and corrections transition services, and other community organizations.



St. Francis Center's Outreach Program serves people who are experiencing homelessness and congregating in visible areas in Downtown Denver, such as on the 16th Street Mall, surrounding parks, and hidden campsites not intended for human habitation.

6,600 contacts

The St. Francis Center Outreach Team spent 8,750 hours with individuals who were homeless and on the streets of Denver. They referred 2,182 individuals to shelter, and helped 96 people obtain housing.

The primary focus for the Outreach Team is to build relationships with those living on the streets, with the goals of:

- Honoring one's humanity; Increasing one's resiliency and capacity to value and believe in oneself;
- Stabilizing medical, mental health, and living situations; Establishing opportunities for substance treatment and employment.



1,895 job seekers served

St. Francis Center's Employment Services Team served 818 different people, providing training, support, clothing, and transportation, and helped 499 people obtain full-time employment.

### Outreach Services



492,895 check-ins

10,302 different guests in 2017

In 2017, total daily visits by guests to St. Francis Center were 272,339 with a daily average of 724 different individuals, even though there were as many as 966 visitors on our busiest day. In total, 10,103 different guests were welcomed by the Day Center Team over the course of the year.



5,843 services

Social Services Team provided guests with 2,344 services, including help with birth certificates, bus tickets, long distance phone calls, local transportation, payee services, and information/referrals.

3,301 encounters

The Wellness Team had 3,301 encounters with 647 different guests, offering coordinated behavioral healthcare options. The health clinic served 724 guest patients who made 1,556 different visits.

### Housing Program

St. Francis Center's Housing Program operates Cornerstone, a 50 unit permanent supportive housing facility for men and women transitioning out of homelessness and poverty, and a seniors permanent supportive housing program for 20 individuals 55 years of age or older who have a disabling condition. Beyond helping people physically move into housing, the Housing Program Team provides case management and support to ensure that residents will be successful by connecting them with resources such as healthcare, mental health services, and substance abuse treatment.

374 accessed housing

permanent supportive services necessary to overcome chronic homelessness.



St. Francis Center directly provided access (through Housing, Employment, Outreach & Social Services) to 374 units of housing in 2017 and provided ancillary access to 412 units through Social Services.



## A MESSAGE FROM THE EXECUTIVE DIRECTOR

Dear Friends of St. Francis Center,

Looking back on 2017, the word that comes to mind to describe the year is **growth**. Every program we offered our guests did more this year than last—we served more people, we provided more essential resources, and we demonstrated the myriad of ways that personal transformation starts at the Center.

The greatest accomplishment we are celebrating from 2017 is the opening of Saint Francis Apartments at Cathedral Square. This project, our second foray into constructing permanent housing for formerly homeless individuals, was a one-of-a-kind partnership with Saint John's Cathedral, and is a beautiful example of people of faith putting their beliefs into action, by utilizing their resources for the benefit of their community. Thanks to the time, talent, and treasure of so many who committed to seeing this project come to fruition, more than 60 individuals now have a place to call home.

Another major undertaking from 2017 was the permanent closure of Denver Urban Matters, and SFC assuming their signature program, Urban Education. This program offers engaged learning opportunities to people of all ages about the complexities of poverty and homelessness. Urban Education is a great opportunity for church, school, or other community groups to deepen their understanding of homelessness in Denver through a facilitated group process.

Looking ahead to 2018, St. Francis Center will be celebrating our 35<sup>th</sup> anniversary of service to the Denver community. Knowing what we have accomplished together in the past, I am excited to see what we can do together next year.

*Tom Luehrs*

Tom Luehrs  
Executive Director



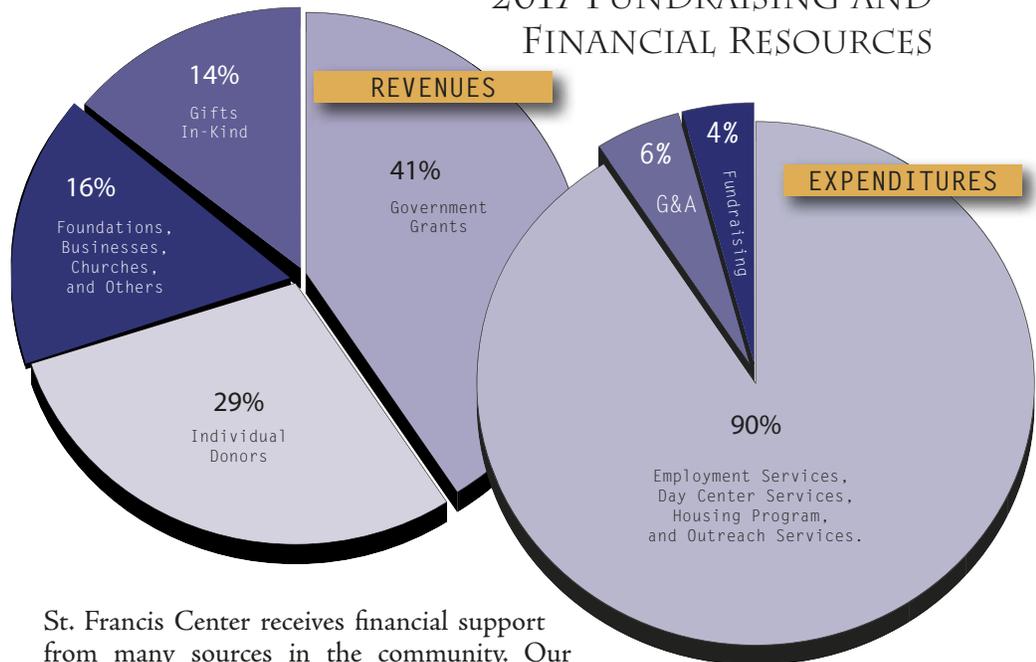
## Volunteers

In 2017, 361 volunteers contributed 17,601 hours of service to St. Francis Center, the equivalent of 8.5 full-time staff positions. Volunteers served in every program area within the organization, offering their invaluable time and talents.

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## 2017 FUNDRAISING AND FINANCIAL RESOURCES



St. Francis Center receives financial support from many sources in the community. Our revenues for 2017 were \$3.5 million compared to expenditures of \$3.5 million. Ninety cents of every dollar went directly to people benefiting from the programs and services offered by St. Francis Center. *These financials are provided prior to our audit scheduled for Spring 2018.*

Urban Education at St. Francis Center exists to provide engaging learning opportunities to people of all ages around the complexities of poverty and homelessness. Combined with hands-on volunteerism, participants will accept the challenge to learn—about themselves and the world—and affect positive change in our community through thoughtful caring and advocacy.

[www.sfcdenverurbaned.org](http://www.sfcdenverurbaned.org)



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